



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 7892

SERIAL NUMBER 09/817,203	FILING DATE 03/27/2001 RULE	CLASS 709	GROUP ART UNIT 2152	ATTORNEY DOCKET NO. 205114US2
------------------------------------	---	---------------------	-------------------------------	---

APPLICANTS
Masumi Yoshino, Nagano-ken, JAPAN;
Yoshihiko Akasaka, Nagano-ken, JAPAN;
Bruno Ziegler, Levallois-Perret Cedex, FRANCE;
Peter Butler, Hertfordshire, UNITED KINGDOM;
Marita Haas, Dusseldorf, GERMANY;

**** CONTINUING DATA *******

**** FOREIGN APPLICATIONS *******
JAPAN 2000-90785(P) 03/29/2000
JAPAN 2001-51460(P) 02/27/2001

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
**** 05/03/2001**

Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY JAPAN	SHEETS DRAWING 11	TOTAL CLAIMS 38	INDEPENDENT CLAIMS 7	
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance					
Verified and Acknowledged	Examiner's Signature	Initials			

ADDRESS
22850

TITLE
Online support technique to support elimination of problems arising in device

FILING FEE RECEIVED 1484	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees
		<input type="checkbox"/> 1.16 Fees (Filing)
		<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)
		<input type="checkbox"/> 1.18 Fees (Issue)
		<input type="checkbox"/> Other _____
		<input type="checkbox"/> Credit